

MyChart Video Visits

Meeting with a provider by video visit is a convenient way to receive care without coming to the hospital or clinic in person.

You can use a web browser on your desktop or a mobile application to start a video visit. Mobile devices are the preferred method, because most already have the appropriate camera and microphone setup for these video visits. To get started, download the MyChart Mobile and Zoom applications from the Apple App Store or Google Play store.

Using MyChart Video Visits

Scheduling Your Video Visit

1. Call your provider's office to schedule an appointment for a video visit.

On the Day of Your Appointment

2. Confirm you're able to log into your MyChart account prior to your upcoming visit. Please test your audio and video connection any time prior to your appointment at <https://zoom.us/test>
3. At least fifteen minutes prior to your video visit appointment, log in to the MyChart app on your mobile or desktop device, and tap the Appointments icon on the home screen.
4. Your scheduled video visit appears in this list. Tap it to open the details.
5. To save time, tap **eCheck-In** to complete the necessary steps prior to beginning your visit.
6. Within 15 minutes of your scheduled appointment start time, tap **Begin Video Visit** to ensure you're able to connect.
 - *Note: **Begin Video Visit** will be grayed out until 15 minutes prior to your appointment start time.*
7. If the connection was successful, you'll be placed in a virtual waiting room. Your provider will be with you shortly!
 - *For technical issues, please call the MyChart Help Desk Toll Free at 866-312-5023.*

Appointment Details



MYCHART VIDEO VISIT with Dr. G Climaco

Friday March 20, 2020
Arrive by 2:45 PM CDT
Starts at 3:00 PM CDT (15 minutes)
 [Add to Calendar](#)

It's time to start your video visit!

ECHECK-IN

Save time by completing eCheck-In ahead of time.

BEGIN VIDEO VISIT

When you are ready to talk to your doctor, click the button below.

Fill out the following questionnaire before your video visit:

[Communicable Disease Screening](#) (Not Started)